

Information Gathering Privacy Policy

Brown's Concrete Products Limited
Effective Date: March 12, 2026

Brown's Concrete Products Limited ("Brown's Concrete," "we," "our," or "us") respects your privacy and is committed to protecting the personal information you share with us through our website, brownsconcrete.com.

This Privacy Policy explains how we collect, use, disclose, and protect your information when you visit our website.

1. Information We Collect

We may collect personal and non-personal information when you interact with our website.

Personal Information

Personal information may include:

- Name
- Email address
- Phone number
- Company name
- Any information you provide through contact forms, quote requests, or newsletter sign-ups

You provide this information voluntarily when you fill out forms, contact us, or subscribe to communications.

Non-Personal Information

We may automatically collect certain technical information, including:

- IP address
- Browser type
- Device information
- Pages visited on our website

- Date and time of visits
- Referring website

This information helps us understand how visitors use our website and improve user experience.

2. How We Use Your Information

Brown's Concrete may use collected information to:

- Respond to inquiries or quote requests
- Provide product information and support
- Improve our website and services
- Analyze website traffic and usage patterns
- Send marketing communications (if you opt in)
- Notify you about updates to products, services, or the website
- Maintain security and prevent misuse of our website

We only use personal information for the purposes for which it was provided or for purposes reasonably related to those purposes.

3. Third-Party Services

We may use trusted third-party services to help operate our website and analyze performance. These services may collect information according to their own privacy policies.

Examples may include:

- Website analytics providers (such as Google Analytics)
- Email marketing platforms
- Website hosting providers

These providers only receive the information necessary to perform their services.

4. Sharing of Information

Brown's Concrete does not sell, rent, or trade personal information to third parties.

We may share information in limited circumstances, including:

- With service providers who assist in operating our website or business
- With distributors, contractors, or partners when necessary to respond to product inquiries or project requests
- When required to comply with applicable laws or legal obligations
- To protect the rights, safety, or property of Brown's Concrete, our customers, or others

Any third-party providers are required to protect the confidentiality of your information.

5. Data Security

We take reasonable technical and organizational precautions to protect personal information from loss, misuse, unauthorized access, disclosure, or alteration.

While we strive to protect your information, no method of transmission over the internet is completely secure, and we cannot guarantee absolute security.

6. Your Rights and Choices

You may request to:

- Access personal information we hold about you
- Correct inaccurate information
- Request removal from marketing communications

To make a request, please contact us using the information below.

7. Third-Party Links

Our website may contain links to other websites. Brown's Concrete is not responsible for the privacy practices of those external sites. We encourage users to review the privacy policies of any third-party websites they visit.

8. Updates to This Privacy Policy

We may update this Privacy Policy from time to time to reflect changes to our practices or legal requirements. Updates will be posted on this page with a revised effective date.

9. Contact Us

If you have questions about this Privacy Policy or how your information is handled, please contact:

Brown's Concrete Products Limited
Phone: (705) 522-8220
Email: marketing@brownsconcrete.com
Website: brownsconcrete.com